

UNITED NATIONS OFFICE FOR PROJECT SERVICES (UNOPS)

INTERNAL AUDIT REPORT

10 June 2022

PROJECT NAME: SMALL GRANTS PROGRAMME (SGP)

OPERATIONAL PHASE 6

PROJECT NUMBER: 20724-002

COUNTRY: KAZAKHSTAN

AUDITOR: BDO LLP

PERIOD SUBJECT TO AUDIT: 1 JANUARY 2019 TO 31 DECEMBER 2020



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Acronyms and abbreviations

BPPS Bureau for Policy and Programme Support

CO Country Office

CPMT Central Programme Management Team

CPS Country Programme Strategy
GEF Global Environment Facility

GMS Grants Management Service (UNOPS)

IPSAS International Public Sector Accounting Standards

MOA Memorandum of Agreement

NC National Coordinator

NGO Non-governmental Organisation
NSC National Steering Committee

OP Operational Phase PA Programme Assistant

PO Purchase Order (oneUNOPS)

RFP Request for Payment

SGP GEF Small Grants Programme SOP Standard Operating Procedures

UN United Nations

UNDP United Nations Development Programme UNOPS United Nations Office for Project Services

US\$ United States Dollars



Executive summary

The engagement context

The Internal Audit and Investigations Group (IAIG) of the United Nations Office for Project Services (UNOPS), through BDO LLP ("the audit firm"), conducted an audit of the Small Grants Programme (SGP), Operational Phase 6 in Kazakhstan ("the project") (oneUNOPS project reference 20724-002), which is implemented and managed by the SGP Office in Kazakhstan. The audit firm was under the general supervision of IAIG in conformance with the International Standards for the Professional Practice of Internal Auditing.

The project reported expenditure amounting to US\$ 1,301,019 during the period from 1 January 2019 to 31 December 2020.

Audit objectives

The overall objective of the audit was to assess the management of the project operations to obtain reasonable assurance towards the achievement of the project objectives.

The areas of focus included:

- a) Effective, efficient and economical use of resources;
- b) Reliability of reporting;
- c) Safeguarding of assets; and
- d) Compliance with applicable legislation.

The purpose of the audit was to provide reasonable assurance that:

- a) Client/donor contributions and project expenditure are properly accounted for;
- b) Project expenditure was incurred in accordance with the contribution agreement, and is supported by adequate documentation; and
- c) The related financial statements prepared by UNOPS for the year under review present a fair view of the operations.

In particular, the audit firm provided an overall assessment of the operational and internal control systems that are in place for the management of the project so that related transactions are processed in accordance with UNOPS policies and procedures to achieve the project's objectives.

Audit scope

The audit firm conducted the audit in accordance with International Standards on Auditing issued by the IAASB and UNOPS internal audit practices, and in consideration of the requirements of International Public Sector Accounting Standards (IPSAS).

Audit rating

Based on the audit report and corresponding management letter submitted by the audit firm, IAIG assessed the management of the project as partially satisfactory (some improvement needed), which means, "The assessed governance arrangements, risk management practices and controls were generally established



and functioning, but need some improvement. Issues identified by the audit do not significantly affect the achievement of the objectives of the audited entity/area". The details of the audit results are presented in Tables 1 and 2.

Table 1: Summary results of the financial audit

Project title		Period	Project no.		
Small Grants Programme – Operational Phase 6, Kazakhstan		1 January 2019 to 31 December 2020 20724 - 002			
Financial statement	Financial statement		Asset listing ¹		
Amount US\$	Opinion	Amount US\$	Opinion		
1,301,019	Unmodified	52,688	n/a		

Table 2: Internal control rating summary for project

Rating summary by functional area				
Functional area	Rating			
Grant management	Partially satisfactory (some improvement needed)			
Financial monitoring and processes	Partially satisfactory (some improvement needed)			
OneUNOPS processes	Satisfactory			
Document management – filing and archiving	Partially satisfactory (some improvement needed)			
Asset management	Satisfactory			
Human resources management	Satisfactory			
Overall rating of internal control	Partially satisfactory (some improvement needed)			

Key issues and recommendations

The audit raised seven issues. There are seven recommendations, all of which are ranked medium priority, meaning "Action is considered necessary to avoid exposure to significant risks (that is, where failure to take action could result in significant consequences)".

¹ All assets procured under the SGP programme are fully expensed at the time of purchase. They do not, therefore, appear on a separate statement of non-expendable property, and an audit opinion is not required. The asset listing is provided as Annex II of this report.



Below is a list of the audit findings, further details of which can be found in the detailed assessment section.

No.	Functional area	Audit finding title	Priority rating (high / medium)	Financial impact (US\$)
1	Grant management	First payment above 50% of budget not approved in line with SOP	Medium	-
2	Grant management	Weaknesses in management of the National Steering Committee	Medium	-
3	Grant management	Non-compliance with MOA - lack of NC approval for grantee's payment to employees	Medium	-
4	Financial monitoring and processes	Payment made prior to 70% utilisation of previous tranche	Medium	-
5	Financial monitoring and processes	Weaknesses in grantee reporting	Medium	-
6	Document management – filing and archiving	No site visit or remote monitoring report	Medium	-
7	Human resources management	Annual leave balance not reported to UNOPS	Medium	-
			Total	-

Management's comments

UNOPS - the NC, UNDP UCP Global Coordinator, and UNOPS GMS - have accepted all of the findings.

Signed:

Robert Waters Partner BDO LLP

10 June 2022



Operational overview

The Global Environment Facility (GEF) Small Grants Programme (SGP) is implemented by UNDP's Local Action Cluster of the Nature, Climate and Energy (NCE) unit of BPPS on behalf of the GEF Partnership. It is executed by UNOPS. The SGP forms a central part of the UNDP Local Action Cluster of NCE.

SGP grant-making supports community-based innovation in addressing global environmental issues and improved, more sustainable livelihoods through initiatives led by civil society and community organizations, with special consideration for indigenous peoples, women, youth and persons with disabilities.

SGP has supported over 25,000 community-based projects in over 125 countries aimed at biodiversity conservation, climate change mitigation and adaptation, sustainable land management, protection of international waters, and sound chemicals and waste management. Over the years, SGP has developed extensive partnerships at global, national and local levels. See http://sgp.undp.org for further background information.

The audit team extends its appreciation to the SGP personnel in Kazakhstan, as well as UNOPS and UNDP staff for their full cooperation during the audit.



Detailed assessment

1. Title:	First payment above 50% of budget not approved in line with SOP					
Functional area:	Grant management					
Comparison criteria:	Article 4.4.5 of Standard Operating Procedures Manual states that "the amounts and schedules may differ, contingent upon the nature and length of project activities, but in no case should the first disbursement be more than 50% of the total project grant amount. Exceptions to the 50% "rule" need to be justified and documented, and should be communicated to CPMT/UNOPS for approval prior to finalisation of the MOA."					
Priority:	Medium					
Cause:	Compliance	Failure to co		orescribed re	egulations,	
Responsible manager:	NC / PA					
Due date:	ASAP					
Financial impact:	-					
Facts / observation:	We observed that for certain gragreement (MOA) exceeded 5 Standard Operating Procedure for this exception. Details of relative controls of the control of the controls of the control of th	0% of the totales Manual, as t	l grant amou there was no	nt. This cont approval do	radicts the cumented	
	Grantee name Gr	ant number	Actual first payment (US\$)	Actual first payment %	Payment over 50% in US\$	
		AZ/SGP/OP6/Y2 TAR /CC/18/05	25,763	75%	8,588	
		AZ/SGP/OP6/Y3 TAR /CD/19/43	25,200	70%	7,200	
		AZ/SGP/OP6/Y3 TAR /CC/19/42	13,930	70%	3,980	
	KAZ/SGP/OP6/Y2 20,500 51% 215					
		AZ/SGP/OP6/Y2 TAR /LD/18/14	33,971	75%	11,324	
		AZ/SGP/OP6/Y2 STAR/LD/19/34	16,000	53%	1,022	
		AZ/SGP/OP6/Y2 STAR/CC/18/09	34,500	75%	11,500	



		KAZ/SGP/OP6/Y2 / STAR/CC/18/06	34,160	75%	11,387	
		KAZ/SGP/OP6/Y3 / STAR/CC/19/35	14,000	70%	4,000	
		KAZ/SGP/OP6/Y2 /STAR/CC/18/04	25,538	75%	8,513	
	Total (US\$)		67,726			
	We note that grant disbursements approved during 2020 were made with the necessary approval, but earlier grants listed above did not.					
Impact:	Disbursements over 50% represent a significant proportion of the grant and render monitoring activities of SGP office less effective in cases where the project activities are not properly implemented, are not effective, or timely.					
Recommendation:	We recommend that full documentation and approval from CPMT and UNOPS be obtained prior to the signing of the MOA in cases where the first payment exceeds 50% of grant total.					
Management reply and action plan:	The recommendation is accepted. The NC/PA is to alert UNOPS in the case where the first instalment is more than 50% of the grant amount, and a written approval from the UCP Global Coordinator or UNOPS is to be sought in advance of MoA signing or request for payment.					



2. Title:	Weaknesses in management of the National Steering Committee					
Functional area:	Grant ma	Grant management				
Comparison criteria:	Article 55 of the SGP Operational Guidelines states that "NSC members serve for a period of three years, with a possibility of one-time renewal. Serving more than two terms in a consecutive manner is not allowed, unless approved by the SGP Global Manager or UCP Global Manager on an exceptional basis." Standard Operating Procedures Manual article 2.2 states "non-compliance with the established UN ethical standards bears a great risk to the SGP and its personnel at both a local and a global level." Article 2.2.1 states that "it is of paramount important to raise awareness on conflict of interest not only for SGP					
		PAs but for the NSC mem	bers as w	ell."		
Priority:	Medium					
Cause:	Complian	ce	Failure regulatio	to comp ons, rules and		prescribed
Responsible manager:	NC / PA					
Due date:	ASAP					
Financial impact:	-					
Facts / observation:	(NSC). NSC men We note to	ved weaknesses in the manager rotation That a three-year rotation Two NSC members serve	policy for	NSC membe	ers was not co	onsistently
		e end of their terms in 202		i seven and	To years, Te	spectively,
		Reference and Conflict of				
	undated.	that several of the signed The lack of date means the ed by the NSC members	ere is no e	vidence as to	when these	locuments
		that two members of the did not sign a m. We verified their appoir	copy of th	ne TOR nor t	the conflict o	
	Details of	our review of NSC manag	gement ar	e provided in	the table bel	ow:
	Observations					
	Initials	Organisation		ToR	Ethics form	Term
				-	-	10 years 6 months
				Signed, not dated	Signed, not dated	-



		1	1	1		
			Signed, not dated	Signed, not dated	-	
			Signed, not dated	Signed, not dated	-	
			Signed, not dated	-	-	
			Signed, not dated	Signed, not dated	-	
			-	-	7 years 11 months	
			Signed, not dated	Signed, not dated	-	
			Signed, not dated	Signed, not dated	-	
			No ToR	No ethics form	-	
			No ToR	No ethics form	-	
	We found	utes documentation I one NSC meeting where the min ISC members (meeting held on 12 a		ot signed by	one of the	
Impact:	importand relationsh	ectivity, transparency and credibine to the success of the country properties with stakeholders.	ogramme, an	d for maintai	ining good	
	If the NSC cannot be demonstrated to be duly independent, and maintain documentation to support this, there is an increased risk of bias, or the perception of bias, in the grant making process.					
Recommendation:	The appointment of NSC members should follow the recommended procedures stated in the Operational Guidelines, in order to ensure impartiality in the selection of grant awards. NSC members should be rotated on a pre-determined and justifiable basis to bring new ideas and expertise to the programme.					
	date of sig	We recommend improving the quality of retained documentation by ensuring the date of signing documents is added next to the signature, and ensuring all present members sign meeting minutes.				
		nmend that, upon appointment of n Terms of Reference and ethics forn				



Manageme	nt reply
and action	plan:

The recommendation is accepted. Internal protocols are now in place to ensure that all NSC members do not exceed the maximum two three-year term limit, unless exceptionally approved. However, please note that these limits do not apply to institutional NSC members such as the UNDP CO or the Government representatives. The country programme team will ensure that NSC members sign and date the Terms of Reference and Conflict of Interest form at the time of their initial appointment. The country programme team will ensure that all members present at a given NSC meeting sign the meeting minutes.

3. Title:	Lack of NC approval for grantee payments to employees					
Functional area:	Grant managemer	Grant management				
Comparison criteria:	Article 1.2 of the Memorandum of Agreement between UNOPS and Local CSO states that "In the event that the Local CSO deems it necessary for the implementation of the Project to make a payment: (a) to any employee or member of the Local CSO [] no such payment shall be made without the prior written authorization of the National Coordinator."					
Priority:	Medium					
Cause:	Compliance		Failure to comply w rules and procedures	ith prescribed	regulations,	
Responsible manager:	NC / PA					
Due date:	ASAP					
Financial impact:	-					
Facts / observation:	employees using of	grant funds. ned from the	o grantees made se However, we were r National Coordinator t ed below:	not able to ver	rify whether	
	Grantee:			*		
	Invoice number	Date	Description	Supplier	Amount (KZT)	
	Договор ,ТЗ,П пор, АВР, Отчет вып работ Резюме	Январь- июль 2019 год	Salary for January - July 2019		649,600	
	Плат/Поручение 41 25.10.2019 Salary for August, September, October 2019 261,771					
	PO 8, 12, 2	26.02.2020 26.03.2020 22.04.2020	Salary for February, March, April 2020 of project manager (1*250\$ a month) 16 months		335,160	
	Total (KZT)				1,246,531	



	* We note that the grantee issued a letter requesting the NC to approve the appointment of this individual to a position of Project Coordinator. We have not been able to verify the NC's response. Grantee:				
	Invoice number	Date	Description	Supplier	Amount (KZT)
	00000000002	30.04.2020	Salary for April		58,146
	0000000003	30.04.2020	Salary for April		42,288
	0000000004	29.05.2020	Salary for May		58,146
	0000000005	29.05.2020	Salary for May		42,288
	0000000006	30.06.2020	Salary for June		58,146
	0000000007	30.06.2020	Salary for June		42,288
	0000000008	31.07.2020	Salary for July		58,146
	0000000009	31.07.2020	Salary for July		42,288
	0000000010	28.08.2020	Salary for August		58,146
	0000000011	28.08.2020	Salary for August		42,288
	0000000012	30.09.2020	Salary for September and October		116,292
	0000000013	30.09.2020	Salary for September and October		84,576
	Total (KZT)	'			715,724
Impact:		vith the proje	may put grant funds a ct budget and MoA. / of funds.		
Recommendation:	We recommend that the NC or PA monitors grantee compliance with the conditions of the MoA; in particular, the nature of payments made by grantees and whether approval was granted by the NC. Compliance with MoA conditions should be verified prior to approval of the next milestone payment.				
Management reply and action plan:	the regular person without prior approaching that any s presented for approaching that any s	The recommendation is accepted. The NC should ensure that no salary costs for the regular personnel of the organization are paid from the SGP grant funding without prior approval of the NC. SGP grants may be used to pay consultancy fees noting that any such activities not included in the approved budget/activity plan presented for approval of the NSC must be presented and further approved in writing by the NC.			



4.	Title:	Payment made prior to 70% utilisation of previous tranche			
Funct	ional area:	Financial monitoring and processes			
Comp	parison ia:	Article 5.6 of Standard Operating Procedures Manual states that "it is the responsibility of the SGP NC/PA to verify that the grant activity has been successfully completed, and certify the completeness and correctness of the supporting documents prior to creating the RFP in oneUNOPS".			
Priori	ty:	Medium			
Cause	e:	Guidelines		of written proced mance of their fur	ures to guide staff in
Respo mana	onsible ger:	NC / PA			
Due d	late:	ASAP			
Finan	cial impact:	-			
Facts obser	/ vation:	We identified grants for which the progress and financial reports had been certified by the NC, but the utilisation of previous disbursements was low (below 70%), indicating that there were still significant funds to be utilised prior to the next disbursement. There may be instances where this is necessary, such as if there was significant upcoming procurement for which the grantee needed funds. However, there was no justification documented on file for any of the below cases identified.			
		Grantee name		Tranche	Utilisation of previous disbursement
				Second	63%
				Second	49%
				Third	24%
				Second	66%
				Second	55%
				Second	70%
Impac	Impact: Advancing further funds to grantees before sufficient progress has been made on project activities increases the risk that project funds will not be used for their intended purpose, and that project activities will not be completed.				
Recor	mmendation:	Funds should only be transferred to grantees when they can demonstrate that sufficient progress has been made on project activities, and that the previously advanced funds have been used. The NC should only approve the subsequent payments once the grantee has substantially spent the first tranche or have a defined need for future expenditure greater than the funds remaining in hand.			
	gement reply ction plan:	The recommendation is accept previous disbursements below to further disbursement approv	70% will be		



5.	Title:	Weaknesses in grantee reporting							
Fund	Functional area: Financial monitoring and processes								
Comparison criteria:		Article 97 of Operational Guideline states that typical grant disbursements are made upon receipt and acceptance of the project progress report. Article 7.1 of Standard Operating Procedures Manual states that "effective contract management and administration involves monitoring and control of contract performance, payments, reporting and contract completion."							
Prio	rity:	Medium							
Cau	se:	Guidelines	Absence of written procedures to guide staff in the performance of their functions						
	oonsible ager:	NC / PA							
Due	date:	ASAP							
Fina	ncial impact:	-							
Fact obse	s / ervation:	1) We found instances where r (for example, the transaction li report). Grantee name	Fourth 8 Final Second Third Fourth 8 Final Second Third Fourth 8 Final Fourth 8 Final Fourth 8 Final	Missing documentation Transaction listing Progress report Transaction listing	Amount released (US\$) 1,000 13,800 4,970 1,343 1,000 10,500 1,000 1,000				
			Second	, i	5,000				
			Second		14,873 7,727				
		Second Transaction listing							
	ng the grantees' and the NC did								



	Grantee name	Disbursement	Difference in KZT*				
		First	-8,894				
		First	-5,000				
		Third	52,575				
		Third and Fourth	39,596				
	_	First	890,000				
		Third	-1,000				
		Second	-43,864				
		Second	-100				
		First	-809				
	First to Fourth cumulatively	-2,746					
		First	5,539,294				
	*(Financial report less transaction listing) We note that, as part of the reconciliation procepaid to grantees are utilised as per the financial did not identify any discrepancies between the payments to grantees. However, the transaction did not reconcile to the corresponding financial reconcilers.	cial report. Based on our testing, we the financial reports and the actual tion lists for the above disbursements					
Impact:	There is an increased risk of incomplete financial reporting or double claims from grantees if there is no detailed and reconciled transaction listing or a progress report.						
Recommendation:	We recommend that complete documentation is obtained and retained in relation to grantee reporting, to support the implementation of activities and ensure sound financial management of the expenditure. This should include a detailed transaction listing and progress report.						
	Any reconciling differences between the transaction listing and the financial report need to be explained and documented.						
Management reply and action plan:	The recommendation is accepted. The NC/PA is advised to ensure the supporting documentations such as Annex C, D and E are duly completed with necessary transaction listings supporting the expenditure. Further, no payments shall be put forward without the confirmation that the reported expenditures are fully reconciled and verified by NC.						



6.	Title:	No site visit or remote monitoring report						
Functional area:		Document management – filing and archiving						
Comp criteri	arison a:	Article 39 of Operational Guideline states that "The NC/SRC is responsible for ensuring sound programme monitoring and evaluation, and laying the foundation for programme sustainability."						
		Article 7.1 of Standard Operating Procedures Manual states: "Effective contract management and administration involves monitoring and control of contract performance, payments, reporting and contract completion. Throughout the contract management phase, it is paramount that open communication is maintained with SGP grantees."						
		According to Standard Operating Procedures Manual, article 2.6: "The NC/PA is responsible for the proper and correct archiving of all SGP related documentation. This is essential for both audit purposes and the retention of knowledge and lessons learnt".						
Priori	ty:	Medium						
Cause) :	Compliance	Failure to comply with prescribed regulations, rules and procedures					
Respo mana	onsible ger:	NC / PA						
Due d	ate:	ASAP						
Finan	cial impact:	-						
Facts obser	/ vation:	As a result of the COVID-19 pandemic, some grants were not subject to a site visit by the NC during the implementation period. In order to perform monitoring activities, the NC followed up regularly with the grantees remotely.						
		However, although these activities were recorded, no analysis or report was written at the end of the activity to summarise project progress, key areas of discussion and successes or challenges.						
Impac	et:	The audit trail documenting the existence and results of monitoring activities is lacking if there is no evidence and summary of key lessons from each of the remote meetings held between the SGP Country Office and the grantee.						
Recor	nmendation:	We recommend that minutes and outcomes of all monitoring activities, including lessons learnt, are documented.						
	gement reply ction plan 1:	The recordings of all regular meetings starting from the onset of pandemic with grantees to discuss project results are available in SGP Kazakhstan SharePoint.						
Furthe	er auditor nents:	We were not provided with the recordings of these meetings. We recommend the NC documents their monitoring activities regardless of the modality (remote or on-site) in a systematic way, including the names and roles of participants, lessons learned and action points.						



Management reply and action plan 2:	The recommendation is accepted. The NC is advised to prepare project site reports for both physical and virtual visits with minimum information such as the status update about the project, completion of milestone/s and any other information discussed during the site visit. The project site report should be kept in the project file as well as uploaded to the respective Request for Payment in oneUNOPS.
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7. Title:	Annual leave balance not reported to UNOPS								
Functional area:	Human resources management								
Comparison criteria:	Per Section 3.3 of the SGP Standard Operating Procedures (SOP) Manual, "The UNDP CO administers Service Contracts on behalf of UNOPS – including monthly salary payments, leave requests and monitoring, etc. []UNOPS will administer all ICA contracts and Fixed Term Contracts. ICA contracts are managed under oneUNOPS and administration is done by GSSC."								
	Section 2.d of the audit terms of reference states that "The a recording of Service Contract personnel annual leave to ensure to the UNDP CO HR focal point and sufficient control exists over leave."								
Priority:	Medium								
Cause:	Guidance Lack of or inadequate guidance or supervision the RO/OC/PC level								
Responsible manager:	UNOPS GMS								
Due date:	ASAP	ASAP							
Financial impact:	-	-							
Facts / observation:	attendance reco	rds held by the	UND	ords for the and and and noted that the DP Kazakhstan country office (CO) agreed to was appropriately requested and approved.					
	However, the annual leave balances for the and as at 31 December 2020 were not reported from the UNDP CO to UNOPS and were only available to us upon request from UNDP HR in country. Details of the annual leave balances are included below:								
	Initials	Role		Annual leave balance as at 31 December 2020					
				23 days					
	21 days (capped at 18 days)								
	We note that the balance of 23 days for the represents 18 days that were carried over upon renewal of the service contract on 30 October 2020, and an additional five days that were accrued by 31 December 2020.								
	We also noted that the 's service contract, covering the period starting from 20 April 2020, expired on 31 December 2020 and was extended until 17 October								



	2021. The number of days that can be carried forward upon renewal of service contracts is capped at 18 days.
Impact:	Annual leave accruals may not be correctly recognised by UNOPS.
Recommendation:	We recommend that the UNDP CO reports the annual leave balances of all service contractors to UNOPS at the end of each reporting period so that appropriate annual leave accruals are posted and correctly reflect the balance outstanding at the end of the period.
Management reply and action plan:	The recommendation is accepted. The annual leave balances for SC personnel will be requested from UNDP CO semi-annually to ensure the personnel are taking their annual leave timely. The fixed-term appointment leave balances are monitored in oneUNOPS notwithstanding this audit recommendation.



Annex I - Definitions

Standard audit ratings for overall performance of internal control system

Effective 1 January 2017, the internal audit services of UNDP, UNFPA, UNICEF, UNOPS and WFP adopted harmonized audit rating definitions, as described below. IAIG assesses the entity under review as a whole as well as the specific audit areas within the audited entity:

- (a) satisfactory (effective),
- (b) partially satisfactory (some improvement needed),
- (c) partially satisfactory (major improvement needed), and
- (c) unsatisfactory (ineffective).

The elements of the rating system take into account the audited office's internal control system, risk management practices, and their impact on the achievement of office objectives.

The definitions of the ratings are, as follows:

Standard rating	Definition
Satisfactory (effective)	The assessed governance arrangements, risk management practices and controls were adequately established and functioning well. Issues identified by the audit, if any, are unlikely to affect the achievement of the objectives of the audited entity/area.
Partially satisfactory (some improvement needed)	The assessed governance arrangements, risk management practices and controls were generally established and functioning, but need some improvement. Issues identified by the audit do not significantly affect the achievement of the objectives of the audited entity/area.
Partially satisfactory (major improvement needed)	The assessed governance arrangements, risk management practices and controls were established and functioning, but need major improvement. Issues identified by the audit could significantly affect the achievement of the objectives of the audited entity/area.
Unsatisfactory (ineffective)	The assessed governance arrangements, risk management practices and controls were either not adequately established or not functioning well. Issues identified by the audit could seriously compromise the achievement of the objectives of the audited entity.



Categories for priorities of audit recommendations

The audit observations are categorized according to the priority of the audit recommendations and the possible causes of the issues. The categorized audit observation provides a basis by which the UNOPS country office management is to address the issues.

The following categories of priorities are used:

Categories	Definition
High	Prompt action is considered imperative to ensure that UNOPS is not exposed to high risks (that is, where failure to take action could result in critical or major consequences for the organization).
Medium	Action is considered necessary to avoid exposure to significant risks (that is, where failure to take action could result in significant consequences).
Low	Action is considered desirable and should result in enhanced control or better value for money.

Possible causes

The following categories of possible causes are used:

- Compliance: failure to comply with prescribed regulations, rules and procedures;
- Guidelines: absence of written procedures to guide staff in performing their functions;
 - Lack of or inadequate corporate policies or procedures
 - o Lack of or inadequate RO/OC/PC policies or procedures
 - Inadequate planning
 - Inadequate risk management processes
 - o Inadequate management structure
- Guidance: inadequate or lack of supervision by supervisors;
 - Lack of or inadequate guidance or supervision at the RO/OC/PC level
 - Inadequate oversight by Headquarters
- Resources: insufficient resources (funds, skill, staff) to carry out an activity or function;
 - o Lack of or insufficient resources (financial, human, or technical resources)
 - Inadequate training
- Human error: Un-intentional mistakes committed by staff entrusted to perform assigned functions;
- Intentional: intentional overriding of internal controls;
- Other: Factors beyond the control of UNOPS.



Annex II - Asset listing

SGP Kazakhstan Asset Register as at 31 December 2020

								• • •			
Project Number	Tag Number	Profile/Type of Asset	Brand	Model	Serial Number	Location	Room Number	Custodian	Acquisition Date	Status	Purchase Amount US\$
OP6 GEF SGP Kazakhstan	SGPKAZ004	Vehiole	Toyota	Land Cruiser Prado 150	JTEBX3FJ80K312413	Almaty, Orbita-1, b 40	Roam 1		18-Jul-19	Available and Functional	46,153
OP6 GEF SGP Kazakhstan	SGPKAZ003	External Hard Drive	Seagate	2TB STSHX-M201TCBM		Almaty, Orbita-1, b 40	Room 1		22-Nov-18	Available and Functional	79
OP6 GEF SGP Kazakhstan	SGPKAZ002	Laptop	HP	ProBook 440G5	5CD8187MWK	Almaty, Orbita-1, b 40	Room 1		22-Nov-18	Available and Functional	1,043
OP6 GEF SGP Kazakhstan	SGPKAZ001	Printer	HP	T6B80A HPMFP M280nw	VNBNL6WK7Z	Almaty, Orbita-1, b 40	Room 1		22-Nov-18	Available and Functional	350
OP4 GEF SGP Kazakhstan	SGP 5-4	Refrigeration and Air Conditioning	Soarlett	SC-1160	H9963011714	Almaty, Orbita-1, b 40	Room 1		10-Jan-08	Available and Functional	41
OP2 GEF SGP Kazakhstan	SGP 1-9	Furniture- Desks	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	131
OP2 GEF SGP Kazakhstan	SGP 1-10	Furniture- Desks	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	131
OP2 GEF SGP Kazakhstan	SGP 1-11	Furniture- Desks	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	131
OP2 GEF SGP Kazakhstan	SGP 1-14	Furniture- Desks	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	122
OP2 GEF SGP Kazakhstan	SGP 1-15	Furniture- Desks	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	122
OP2 GEF SGP Kazakhstan	SGP 1-27	Furniture- Desks	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	122
OP2 GEF SGP Kazakhstan	SGP 1-16	Furniture - Cabinets and bookshelves	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	136
OP2 GEF SGP Kazakhstan	SGP 1-17	Furniture - Cabinets and bookshelves	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	136
OP2 GEF SGP Kezekhsten	SGP 1-18	Furniture - Cabinets and bookshelves	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	136
OP2 GEF SGP Kazakhstan	SGP 1-19	Furniture - Cabinets and bookshelves	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	125
OP2 GEF SGP Kezekhsten	SGP 1-20 (one glass-door is missing)	Furniture - Cabinets and bookshelves	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	125
OP2 GEF SGP Kazakhstan	SGP 1-21	Furniture - Cabinets and bookshelves	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	125
OP2 GEF SGP Kazakhstan	SGP 1-28	Furniture - Cabinets and bookshelves	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		12-Mar-02	Available and Functional	92
OP2 GEF SGP Kazakhstan	SGP 1-29	Furniture - Cabinets and bookshelves	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		12-Mar-02	Available and Functional	92
OP3 GEF SGP Kazakhstan	SGP 1-30 (price included 4 glass doors)	Furniture - Cabinets and bookshelves	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		2-Mar-05	Available and Functional	457
OP4 GEF SGP Kazakhstan	SGP 1-32	Furniture - Cabinets and bookshelves	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		6-Jun-09	Available and Functional	314
OP4 GEF SGP Kazakhstan	SGP 1-33	Furniture - Cabinets and bookshelves	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		6-Jun-09	Available and Functional	317
OP5 GEF SGP Kazakhstan	SGP 1-36 (transfer from UNDP project)	Furniture - Cabinets and bookshelves	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		12-Jun-12	Available and Functional	
OP5 GEF SGP Kazakhstan	SGP 1-37 (transfer from UNDP project)	Furniture - Cabinets and bookshelves	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		12-Jun-12	Available and Functional	-
OP2 GEF SGP Kazakhstan	SGP 1-12	Furniture- Tables	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	213
OP2 GEF SGP Kazakhstan	SGP 1-24	Furniture- Partitions	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	-
OP2 GEF SGP Kazakhstan	SGP 1-26	Furniture- Partitions	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	58
OP2 GEF SGP Kazakhstan	SGP 1-2	Furniture- Chair	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	26
OP2 GEF SGP Kezekhsten	SGP 1-3	Furniture- Chair	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	26
OP2 GEF SGP Kazakhstan	SGP 1-4	Furniture- Chair	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	26
OP2 GEF SGP Kazakhstan	SGP 1-5	Furniture- Chair	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	26
OP2 GEF SGP Kazakhstan	SGP 1-7	Furniture- Chair	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Obsolete	275
OP2 GEF SGP Kazakhstan	SGP 1-8	Furniture- Chair	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Obsolete	275
OP2 GEF SGP Kazakhstan	SGP 1-13	Furniture- General	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		20-Dec-99	Available and Functional	273
OP3 GEF SGP Kazakhstan	SGP 1-31	Furniture- General	n/a	n/a	n/a	Almaty, Orbita-1, b 40	Room 1		5-May-06	Idle	120
OP5 GEF SGP Kazakhstan	SGP 2-21	Laptop	HP	N1L54EA	5CD524502J	Almaty, Orbita-1, b 40	Room 1		18-Dec-15	Available and Functional	902
OP4 GEF SGP Kazakhstan	SGP 6-5 (been through repair, works now)	IT Misoellaneous	Panasonio	KX-TG6412CAT	0BAQF004500	Almaty, Orbita-1, b 40	Room 1		21-Oct-10	Obsolete	110
OP5 GEF SGP Kazakhstan	SGP 3-16	IT Misoellaneous	HP	Soan Jet 300	CN49FB13F6	Almaty, Orbita-1, b 40	Room 1		18-Dec-15	Available and Functional	57
OP5 GEF SGP Kazakhstan	SGP 3-15	IT Misoellaneous	Adeta	1,5TB/HV620/USB 3 0	AHV620-15TU3-CBK	Almaty, Orbita-1, b 40	Room 1		5-Feb-14	Available and Functional	138
						,,,- ·.				Total (US\$)	52,688
									52,500		

Rosanna De Luca, Associate Portfolio Manager, GMS on behalf of SGP