

Key performance indicators

No.	Key performance indicator	Target (2021)	Achievement (2021)
1.	Risk based audit plan implementation	100%	100%
2.	Compliance with Executive Board decision on public disclosure	Compliant	Compliant
3.	General satisfaction with audit work from clients ¹	Generally satisfied	Generally satisfied
4.	General conformity with IIA standards	Generally conforms	Generally conforms ²
5.	Number of days taken from planning to issue of final audit report	within 90 days	within 90 days
6.	Open investigation cases aged less than 12 months	≥75%	≥75%

¹ It is considered to be “generally satisfied” when there is a minimum of 90 per cent positive and neutral responses from the auditee satisfaction survey.

² Based on the external quality assessment conducted in 2021.